



**Solutions  
& Success**  
The Inside Story

# Servcom Solves Server Disaster For Healthcare Nonprofit

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This nonprofit needed someone to modernize their outdated IT systems—that's why they called Servcom USA.

Having timely, accurate, and reliable Accounts Payable records is key to any organization, but nonprofits face special challenges when managing their vendor invoices. Making sure payment rules, grants compliance, and funding streams are all taken into account is a complex challenge for the finance team at a nonprofit. Managing this with a dedicated Accounts Payable management system helps one nonprofit healthcare provider stay on top of everything, keeping the lights on and ensuring patients get exceptional care.

The issue is that their on-premise server was so out of date that the software could not be updated. That's why they called Servcom USA.

## The Risk of Outdated Servers

The server is the backbone of an IT environment. While many businesses today have opted to outsource their server needs via the cloud, hosting your infrastructure onsite is still a requirement for many organizations.

This nonprofit needed to update its IT systems. They were relying on an aging server and needed to migrate their critical applications to newer operating systems in order to stay current, protect against cybersecurity threats, and improve their performance.

That's why servers need to be kept up to date. Careful maintenance, management of updates, and tracking of its lifecycle are critical for an organization's uptime.

Failing to update your server will eventually affect your software, as well as other components of your IT systems. That's precisely what happened to this nonprofit.





# How Servcom USA Solved This Client's Problems

Fortunately, this nonprofit didn't have to manage the update of its server and infrastructure on its own.

They could rely on Servcom USA to take care of it for them. They wanted an updated system that would support their operations for years to come, and knew Servcom USA would deliver.

We discussed their needs, assessed their systems, and updated them with a more modern, robust, and reliable foundation:

- ▶ We implemented a new on-premise virtual server to protect the nonprofit's critical accounting data
- ▶ We achieved significant performance and speed improvements
- ▶ We ensured the new server meets all modern security standards

With their newly upgraded IT systems, this nonprofit now has a productive workplace environment. We have built a highly secure and scalable system for the client while continuing to identify opportunities for cost savings by reducing inefficiencies that an old architecture produced.

They now have a robust IT system that meets their specific needs, and they got it without having to spend their own time doing research or managing the project. They know that Servcom USA will keep them current.

## Don't Let Your Old Technology Get In Your Way

There are a variety of reasons why you may decide to hold off on making a major upgrade to your technology, such as the cost and hassle. However, avoiding the issue for too long will do more harm than good, and will affect your productivity, security, and ability to get work done.

We will do the same for you—don't struggle with old or borrowed technology any longer. Talk to the Servcom USA team to start upgrading your systems.