



**Solutions
& Success**
The Inside Story

South Carolina Logistics Firm Calls Servcom For Server Upgrades

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Are you and your team fed up with the problems caused by your old servers? Then why bother with it any longer? Servcom USA will take care of your hardware for you, just like we did for this South Carolina firm.

Are you stuck with old hardware because you don't want to (or don't know how to) replace it?

You're not alone—a lot of organizations inherit old IT, or simply use the same server for years on end, procrastinating when it comes to maintenance and repair.

That was the case for this South Carolina firm...

This South Carolina Logistics Firm's Infrastructure Was Dangerously Out Of Date

This South Carolina firm's leadership was at their wit's end. Their servers were extremely out of date, and they were performing worse day by day. Their representative explained the situation:

The firm's leadership knew they had waited too long to do something about their servers. The average server only lasts 3-5 years, and they had been using theirs much longer.

This inevitably led to big problems...

➤ **No Room**

Servers only have so much storage space to offer, and by using the same ones for nearly a decade, this firm had run out.

➤ **Performance Issues**

The older hardware gets, the more likely it'll start to slow down. With their entire firm relying on access to apps and data stored on these old servers, it was only a matter of time until their staff-wide productivity began to drop.

➤ **Risk of Data Loss**

At a certain point, hardware gets so old it's prone to fail. For a range of reasons, it'll just stop working. When this firm's server fails, it means they'll experience downtime while they wait for it to restart, not to mention that they could lose data that isn't backed up.

With all these problems interrupting their daily work and threatening their overall productivity, this South Carolina firm decided enough was enough.

How Servcom Helped

In order to determine what needs to be replaced and what still has value, we follow a three-step process:

➤ **Determine Asset Value**

The first step was to assess their infrastructure. Identifying the state of each piece of hardware they were using allowed us to plan what needed to be replaced and what needed to be updated.

➤ **Manage The Upgrade Process**

After determining what technology is still useful and what needed to be replaced, we facilitated the migration to new servers. We ensured that they were equipped with the best hardware for their needs at a cost-effective price point.

Thanks to our expert support, this firm won't encounter performance, security or stability issues. Recognizing our capabilities and dedication, this South Carolina firm has partnered with us full-time for more than eight years now.

To this day, we take care of their entire IT environment, ensuring their server and other IT assets are reliable around the clock.



We Will Do The Same For You

If you're running a business, or are responsible for its IT, it's likely that you're in charge of managing a server, or at least some onsite hardware.

If your tech is getting old and needs to be replaced, you should know that you don't have to handle it on your own, if you're not sure you know how to.

You can do the same as this South Carolina firm, and get some expert guidance for the process.

Ready To Replace Your Ancient Hardware?

Don't let server management and upgrades be that one task you hate, but still put up with—you don't have to. Our team is available to manage your day-to-day server operations.

We will make sure your systems are updated, backed up, and performing optimally. This will reduce downtime, as our team monitors your server health checks and eliminates performance problems by applying critical updates to protect from software bugs or security issues that impact your services.

The bottom line is that whether you struggle to take care of your servers or not is up to you—pass off the workload to our team by booking a meeting with us today.

