

A woman with dark hair, wearing a light-colored top, is shown in profile, working on a laptop in a server room. The room is filled with server racks and various cables. The image is framed by a large orange arc at the top and a blue arc at the bottom.

**Solutions
& Success**
The Inside Story

Servcom USA Saves Firm From Server Failure

www.itsupportsc.com

The server is the backbone of an IT environment. While many businesses today have opted to outsource their server needs via the cloud, hosting your infrastructure onsite is still a requirement for many organizations.

That's why servers need to be taken care of. Careful maintenance, management of updates, and tracking of its lifecycle are critical for an organization's uptime.

Failing to take care of your server will eventually lead to total server failure—that's precisely what could have happened to this South Carolina manufacturing firm if they hadn't been working with Servcom USA.

This South Carolina Manufacturing Firm's Servers Could Fail Without Warning

A poorly maintained or aging server can present a number of serious risks to organizations like this South Carolina firm. Without proper management, a faulty server can cause a lot of problems...

No Room

Servers only have so much storage space to offer, and by using the same ones for nearly a decade, this firm had run out. In order to support their growing firm, they would need more space in which to seamlessly accommodate data growth.

Lag & Performance Issues

The older hardware gets, the more likely it'll start to slow down. With their entire firm relying on access to apps and data stored on these old servers, it was only a matter of time until their staff-wide productivity began to drop.

Risk of Data Loss

At a certain point, hardware gets so old it's prone to fail. For a range of reasons, it'll just stop working. When this firm's server fails, it means they'll experience downtime while they wait for it to restart, not to mention that they could lose data that isn't backed up.

This South Carolina Firm Relies On Servcom USA

This firm knew they needed to solve these server problems before they faced permanent consequences. They called Servcom USA and our team immediately went on-site to assess the situation directly.

We worked around the clock to determine the source of the issue and resolve it. We deployed a new on-premise server to provide failover capacity and remove the single-point-of-failure from their remaining server going forward.

This South Carolina Firm Trusts Servcom USA With Their IT

Thanks to our expert support, this firm won't encounter performance, security or stability issues. Recognizing our capabilities and dedication, this South Carolina firm has partnered with us full-time for more than eight years now.

To this day, we take care of their entire IT environment, ensuring their server and other IT assets are reliable around the clock.

Are you worried about your servers? Set a meeting with the Servcom USA team to deal with them right away.



(803) 619-1414 | www.itsupportsc.com